

**SHAKER COMMUNITY ASSOCIATION PRESIDENTS**

Boulevard - Baird Wiehe.....	371-8022
Fairmount - Barbara Barlow .....	321-9032
Fernway - Dave Anderson .....	991-7226
Lomond - Dena Smith .....	295-5427
Kim Papell .....	295-0085
Ludlow - Thomas Chelimsky .....	991-9070
Luiz Coelho .....	561-1782
Gwen Chapman .....	752-1559
Malvern - Kathy Barbagallo .....	767-0233
Traci Onders .....	283-9326
Moreland on the Move - Darryl Bell .....	214-1562
Onaway - Emily Braman .....	751-0816
Elizabeth Papp Taylor.....	295-9234
Sussex - Mike Hoffman.....	752-3351
Thornton Park - Kara Girvin .....	752-4078
Jackie Hutcheson .....	295-1849

**SENIOR INFORMATION**

[www.aging.ohio.gov](http://www.aging.ohio.gov)

Adult and Senior Services, 3450 Lee Road, 44120	
Information, Referral, Recreation & Van Service .....	491-1351
Benefits Checkup ( <a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a> ) .....	420-6840
Fairhill Center for Aging .....	<a href="http://www.fairhillpartners.org">www.fairhillpartners.org</a>
12200 Fairhill Rd, 44120.....	421-1350
Golden Buckeye Card .....	<a href="http://www.aging.ohio.gov">www.aging.ohio.gov</a>
Shaker Heights Public Library.....	991-203 or 991-2421
Life Safety Alert System .....	491-1215
Long-Term Care Ombudsman Program .....	800-365-3112
Meals on Wheels .....	991-6376
Medicare ( <a href="http://www.medicare.gov">www.medicare.gov</a> ).....	800-633-4227
Ohio Long-term Care Consumer Guide ( <a href="http://www.Ltcoho.org">www.Ltcoho.org</a> ).....	800-282-1206
Ohio Senior Health Insurance Information Program.....	800-686-1578
Shaker Heights Public Library Homebound Program.....	991-2030 ext. 3139
Social Security .....	<a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>
3355 Richmond Road, #211, 44122.....	800-772-1213
11601 Shaker Blvd, 44120.....	800-772-1213

**HEALTH & SOCIAL SERVICES**

Academy of Medicine Physician & Surgeons Referral Service .....	520-0110
Bellefaire JCB .....	<a href="http://www.bellefairejcb.org">www.bellefairejcb.org</a>
22001 Fairmount Boulevard, 44118 .....	932-2800
AIDS Taskforce ( <a href="http://www.aidstaskforce.org">www.aidstaskforce.org</a> ) .....	621-0766
Alcoholics Anonymous ( <a href="http://www.aacleveland.com">www.aacleveland.com</a> ) .....	241-7387
Alzheimer's Association ( <a href="http://www.alz.org/cleveland">www.alz.org/cleveland</a> ) .....	721-8457
American Cancer Society ( <a href="http://www.cancer.org">www.cancer.org</a> ).....	800-227-2345
American Heart Association ( <a href="http://www.americanheart.org">www.americanheart.org</a> ) .....	791-7500
American Red Cross ( <a href="http://www.redcross-cleveland.org">www.redcross-cleveland.org</a> ) .....	431-3010
Arthritis Foundation ( <a href="http://www.arthritis.org">www.arthritis.org</a> ) .....	831-7000
Cleveland Hearing and Speech Center ( <a href="http://www.chsc.org">www.chsc.org</a> ) .....	231-8787
Cleveland Sight Center ( <a href="http://www.clevelandsightcenter.org">www.clevelandsightcenter.org</a> ) .....	791-8118
Dental Clinic - Case Western Reserve University .....	368-8730
Dental Hygiene Clinic - Cuyahoga Community College .....	987-4413
Diabetes Association of Greater Cleveland ( <a href="http://www.dagc.org">www.dagc.org</a> ) .....	591-0800
Free Clinic ( <a href="http://www.thefreeclinic.org">www.thefreeclinic.org</a> ) .....	721-4010
Hospice of the Western Reserve ( <a href="http://www.hospicewr.org">www.hospicewr.org</a> ) .....	383-2222
Ohio Tobacco Quit Line.....	800-784-8669
Planned Parenthood ( <a href="http://www.plannedparenthood.org/ppneo">www.plannedparenthood.org/ppneo</a> ) .....	707-6907
Services for Independent Living for the Disabled .....	731-1529
Shaker Heights Health Department (Health Screening Tests & Immunizations)	
3400 Lee Road .....	491-1480
Visiting Nurse Association ( <a href="http://vnaa.org">vnaa.org</a> ) .....	931-1300

**URGENT CARE CENTERS**

MedGroup .....	<a href="http://www.medgroup.org">www.medgroup.org</a>
13916 Cedar Road, University Heights, 44118 .....	381-9000
University Hospitals/Chagrin Highlands Urgent Care .....	<a href="http://www.uhhospitals.org">www.uhhospitals.org</a>
3909 Orange Place, Suite 101, 44122 .....	896-1800

**CONSUMER INFORMATION**

Better Business Bureau ( <a href="http://www.cleveland.bbb.org">www.cleveland.bbb.org</a> ) .....	241-7678
Consumer Credit Counseling.....	888-344-2965
Environmental Protection Agency .....	440-250-1700
Emergency Line (To report a spill) .....	800-424-8802 or 800-282-9378
Federal Occupational Safety and Health .....	615-4266
Free Annual Credit Report ( <a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a> ).....	877-322-8228
Housing Advocates .....	423-9615
Identity Theft Information .....	888-694-3463
Ohio Attorney General's Consumer Protection Division.....	800-282-0515
Ohio Department of Insurance .....	800-686-1526
Public Utilities Commission of Ohio .....	800-686-7826
Apples-to-Apples Rate Comparison Charts .....	<a href="http://www.puco.ohio.gov">www.puco.ohio.gov</a>
U.S. Consumer Product Safety Commission ( <a href="http://www.cpsc.gov">www.cpsc.gov</a> ) .....	800-638-2772

**EMPLOYMENT**

Employment Connection ( <a href="http://www.employmentconnection.us">www.employmentconnection.us</a> ) .....	898-1366
Career Center (Career Counseling) .....	475-2225
Vocational Guidance Services (Job Referral) .....	431-7800
Workers' Compensation Information .....	787-3050
Youth Opportunities Unlimited ( <a href="http://www.youthopportunities.org">www.youthopportunities.org</a> ) .....	566-5445

**MISCELLANEOUS**

Cleveland Animal Protective League ( <a href="http://www.clevelandapl.org">www.clevelandapl.org</a> ) .....	771-4616
Cleveland Restoration Society ( <a href="http://www.clevelandrestoration.org">www.clevelandrestoration.org</a> ) .....	426-1000
Eastside Welcome Club, Pat Pogue .....	751-7744
English in Action at Shaker Library, Brondy Shanker .....	561-1803
International Services Center (Language Bank) .....	781-4560
Ohio State Highway Patrol (For road & weather conditions) .....	<a href="http://www.BuckeyeTraffic.org">www.BuckeyeTraffic.org</a>
PAWS (Public Animal Welfare Society ( <a href="http://www.pawsohio.org">www.pawsohio.org</a> ) .....	440-442-7297
Power Outages .....	888-544-4877
Regional Transit Authority (RTA) Information .....	<a href="http://www.gcrtc.org">www.gcrtc.org</a>
RTAnswerline .....	621-9500
Time & Weather .....	931-1212
Toll-Free Directory .....	800-555-1212
Volunteers Unlimited ( <a href="http://www.businessvolunteers.org">www.businessvolunteers.org</a> ) .....	736-7711

**SHAKER HEIGHTS PUBLIC LIBRARY BOARD OF TRUSTEES**

Donna M. Whyte, <i>President</i> .....	491-9599
Jeanne Shatten, <i>Vice President</i> .....	371-5585
Kurt Miller, <i>Secretary</i> .....	991-9066
Judith C. Allen .....	752-0852
Chad Anderson .....	561-3276
David M. Hutt .....	921-4004
Kenneth W. McGovern .....	561-1456

**FRIENDS OF THE SHAKER LIBRARY**

Sharon Heslin, <i>President</i> .....	721-3560
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**Shaker Heights  
Public Library**

**COMMUNITY  
REFERENCE  
GUIDE**

**EMERGENCY TELEPHONE NUMBERS**

<b>Police, Fire, Rescue Squad .....</b>	<b>911</b>
Child Abuse Hotline .....	696-5437
Domestic Violence Helpline .....	391-4357
First Call For Help ( <a href="http://www.211cleveland.org">www.211cleveland.org</a> ) .....	211 or 436-2000
Poison Control Center .....	800-222-1222
Rape Crisis Center .....	619-6192
Suicide Prevention Psychiatric Emergency .....	623-6888

**SHAKER HEIGHTS PUBLIC LIBRARY**

**Luren E. Dickinson, *Director***

<b>Main Library</b> .....	<a href="http://www.shakerlibrary.org">www.shakerlibrary.org</a>
16500 Van Aken Boulevard, 44120 .....	991-2030
<b>Teen Center</b> (Ages 12 - 17) .....	extension 3186
Monday - Thursday	3:30 pm - 8:00 pm
<b>Computer Center</b> .....	extension 3185
<b>Play and Learn Station</b> (Free Drop-In, Literacy-Based Collaborative Program of Family Connections and Shaker Library)	
Tuesdays, Thursdays & Saturdays	10:00 am - noon
Tuesdays	6:00 pm - 8:00 pm
Wednesdays (For caregivers)	1:00 pm - 3:00 pm
Fridays (For special-needs Families)	1:00 pm - 3:00 pm

<b>Bertram Woods Branch</b> .....	<a href="http://www.shakerlibrary.org">www.shakerlibrary.org</a>
20600 Fayette Road, 44122 .....	991-2421

**Library Hours**

Monday - Thursday	9:00 am - 9:00 pm
Friday	9:00 am - 6:00 pm
Saturday	9:00 am - 5:30 pm
* Sunday ( <i>Main Library only</i> )	1:00 pm - 5:00 pm
* <i>Closed May through September</i>	

<b>Telephone Renewals .....</b>	<b>991-2030</b>
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**GOVERNMENT INFORMATION****www.shakeronline.com**  
**www.govengine.com****CITY OF SHAKER HEIGHTS**

City Hall, 3400 Lee Road, 44120 .....	491-1400
Mayor Earl Leiken .....	491-1410
Block Party Registration Online.....	www.shakeronline.com
By phone .....	491-2598
Building Department .....	491-1460
Communications & Outreach .....	491-1340
Community Calendar (Recorded Message) .....	491-1405
Community Life Department .....	491-1295
Adult & Senior Services .....	491-1351
Stephanie Tubbs Jones Community Building, 3450 Lee Road .....	491-1360
Thornton Park, 3301 Warrensville Center Road, 44122 .....	491-1295
Finance Department .....	491-1420
Fire Department Information .....	491-1200
Fire Prevention .....	491-1215
Health Department, 3400 Lee Road .....	491-1480
Health Infoline (H1N1, West Nile, etc.) .....	491-3170
Housing Inspection, Community Bldg., 3450 Lee Road .....	491-1470
Human Resources .....	491-1427
Law Department .....	491-1440
Neighborhood Revitalization, Community Bldg., 3450 Lee Road .....	491-1370
Planning Department .....	491-1430
Police Department Information (Bicycle licenses, On-street parking) .....	491-1220
Safe City Hotline (To report suspicious activity) .....	295-3434
Public Works Department (Refuse Collection, Animal Warden, Dog Licenses) 15600 Chagrin Boulevard, 44120 .....	491-1490
Evenings/Weekends .....	491-1499
Relocation Information .....	491-1337
<i>Shaker Life</i> magazine voice mail .....	491-1459

**SHAKER HEIGHTS CITY COUNCIL MEMBERS**

James Brady .....	305-5255
Al Foster .....	921-8863
Brian S. Gleisser .....	496-3312
Nancy Moore .....	751-8812
Lynn Ruffner .....	283-6377
Earl Williams, Jr. ....	337-8954
Rob Zimmerman .....	752-4459

**SHAKER HEIGHTS MUNICIPAL COURT** **www.shakerheightscourt.org**

Judge K. J. Montgomery, 3355 Lee Road, 44120 .....	491-1300
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**CUYAHOGA COUNTY****www.cuyahogacounty.us**

County Commissioners: Jimmy Dimora, Timothy F. Hagan, Peter Lawson Jones 1219 Ontario, 44113 .....	443-7178
Auto Emissions Testing Center, 19000 S. Miles, 44128.....	800-227-8378
Bureau of Motor Vehicles.....	bmv.ohio.gov
Agency 1817, Suite 296, 4620 Richmond Road, 44128 .....	595-9270
Agency 1851, 13912 Cedar Road, 44118 .....	321-9091
Cuyahoga County Animal Shelter (www.doglicense.com).....	525-7877
Foreclosure Prevention Program .....	www.dontborrowtroublecc.org
.....	211 or 436-2000
Reduce Reuse Recycle (To donate usable items).....	ww.cuyahogaswd.org
Regional Income Tax Agency (RITA) .....	www.ritaohio.com
.....	440-526-0900

**STATE OF OHIO****ohio.gov**

Governor Ted Strickland Riffe Center, 77 S. High Street, Columbus, 43215.....	614-466-3555
Constituent Helpline.....	614-644-4357

**Ohio Senate (25th District)**

Nina Turner .....	senatorturner@maild.sen.state.oh.us
Ohio State House, Suite 226, Columbus, 43215.....	614-466-4583

**Ohio House (8th District)**

Armond Budish.....	district08@ohr.state.oh.us
77 S. High Street, 14 <sup>th</sup> Floor, Columbus, 43215.....	614-466-5441

Legislative Information Hotline (M-F: 8:30 am-5 pm) .....	800-282-0253
State Information Center (M-F: 8 am-5 pm) .....	787-3000
State Tax Information (www.tax.ohio.gov).....	800-282-1780

**NATIONAL****www.usa.gov**

President Barack Obama .....	www.whitehouse.gov
1600 Pennsylvania Avenue, N.W. Washington, D.C. 20500.....	202-456-1414
FAX .....	202-456-2461

Senator George Voinovich.....	voinovich.senate.gov
524 Hart Senate Office Building Washington, D.C., 20510.....	202-224-3353
1240 E. 9th Street Room 3061.....	FAX: 522-7097
Cleveland, 44199-2002 .....	522-7095

Senator Sherrod Brown.....	brown.senate.gov
713 Hart Senate Office Building Washington, D.C., 20510.....	202-224-2315
1301 East Ninth Street, Suite 1710 .....	FAX: 522-2239
Cleveland, 44114.....	522-7272

U.S. Congress (11th District) Marcia Fudge.....	fudge.house.gov
1513 Longworth House Office Building Washington, D.C., 20515.....	202-225-7032
4834 Richmond Rd, Suite 150.....	FAX: 522-4908
Warrensville Heights, 44128 .....	522-4900

Federal Information Center (www.info.gov).....	800-333-4636
Federal Tax Information (www.irs.gov).....	800-829-1040
Help Finding Government Benefits.....	www.govbenefits.gov
United States Post Offices (www.usps.com).....	800-275-8777
Beachwood Branch (M-F: 8 am-6 pm, SAT: 9 am-2 pm) 3695 Green Road, Beachwood, 44122 .....	360-0257
Shaker Heights Branch (M-F: 7:30 am-5:30 pm, SAT: 9 am-2 pm) 3675 Warrensville Center Road, 44120.....	295-2543
Zip Code Information (www.usps.com).....	800-275-8777

**VOTER INFORMATION****www.boe.cuyahogacounty.us**

Voter Registration in Cuyahoga County City Hall, Finance Department .....	491-1420
Shaker Heights Public Library. . .	991-2030; Bertram Woods . . . 991-2421
Board of Elections (www.boe.cuyahogacounty.us) 2925 Euclid Ave, 44115 .....	443-3200
League of Women Voters of Shaker Heights .....	www.shakerlww.org
Marcia Goldberg, <i>President</i> .....	321-1840

**EDUCATION****SHAKER HEIGHTS BOARD OF EDUCATION****www.shaker.org**

15600 Parkland Drive, 44120 .....	295-1400
Norman Bliss .....	991-4033
Freda Levenson .....	321-4084
Jennifer P. Mearns .....	283-1253
Peter Robertson .....	752-1793
Annette Tucker Sutherland .....	991-8573

**SHAKER HEIGHTS CITY SCHOOLS****www.shaker.org**

15600 Parkland Drive, 44120 .....	295-1400
Dr. Mark Freeman, <i>Superintendent</i> .....	295-4323
Registrar .....	295-4324
Boulevard Elementary School, 14900 Drexmore Road, 44120 .....	295-4020
Fernway Elementary School, 17420 Fernway Road, 44120 .....	295-4040
Lomond Elementary School, 17917 Lomond Boulevard, 44122 .....	295-4050
Mercer Elementary School, 23325 Wimbledon Road, 44122 .....	295-4070
Onaway Elementary School, 3115 Woodbury Road, 44120 .....	295-4080
Woodbury Elementary School, 15400 S. Woodland Road, 44120 .....	295-4150
Shaker Middle School, 20600 Shaker Boulevard, 44122 .....	295-4100
Shaker Heights High School, 15911 Aldersyde Drive, 44120 .....	295-4200

**INDEPENDENT SCHOOLS**

Hathaway Brown School .....	www.hb.edu
19600 North Park Boulevard, 44122 .....	932-4214
Laurel School .....	www.laurelschool.org
One Lyman Circle, 44122 .....	464-1441
St. Dominic School .....	stdominicschool.net
3455 Norwood Rd, 44122 .....	561-4400
University School, Shaker Campus .....	www.us.edu
20701 Brantley Road, 44122 .....	321-8260

**CHILD CARE & FAMILY SUPPORT**

Disabilities Hotline (Ohio Protection and Advocacy Association) .....	398-5501
Family Connections .....	www.familyconnections1.org
19824 Sussex Road, 44122 .....	921-2023
Family Playroom .....	921-2023
Hanna Perkins Center for Child Development .....	www.hannaperkins.org
19910 Malvern Road, 44122.....	991-4472
Help Me Grow (Resources for Families of Children Birth -3 years with Special Needs).....	736-4300
Open Doors Enrichment Program (grades 7 & 8) 21600 Shaker Boulevard, 44122.....	991-4353
Plymouth Head Start, 2860 Coventry Road, 44120.....	991-8752 or 991-8754
Shaker Heights Before and After School Child Care.....	491-1290 or 491-1295
Shaker Heights Youth Center .....	www.shakerheightsyouthcenter.org
17300 Van Aken Boulevard, 44120.....	752-9292
Starting Point (Child Care Referral) .....	575-0061
Youth Activities Info Line.....	556-5100

**RECREATION**

Horseshoe Lake Permits .....	491-1351
Nature Center at Shaker Lakes .....	www.shakerlakes.org
2600 South Park Boulevard, 44120.....	321-5935
Ohio Division of Travel and Tourism .....	www.discoverohio.com
P.O. Box 1001, Columbus, 43216.....	800-282-5393
Shaker Historical Society and Museum .....	www.shakerhistory.com
16740 South Park Boulevard, 44120 .....	921-1201
Thornton Park (Ice Rink, Swimming Pool, Tennis Courts, Skateboard Park, Basketball Court) 3301 Warrensville Center Road 44122 .....	491-1295